

# Privacy Policy

Dynoteq Ltd operates the <http://www.dynoteq.com> / .hu websites (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

## Definitions

### Personal Data

Personal Data means data about a living individual who can be identified from those data.

### Usage Data

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

### Cookies

Cookies are small pieces of data stored on a User's device.

### Data Controller

Data Controller means a person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are, or are to be, processed.

For the purpose of this Privacy Policy, we are a Data Controller of your data.

### Data Processor (or Service Providers)

Data Processor (or Service Provider) means any person (other than an employee of the Data Controller) who processes the data on behalf of the Data Controller.

We may use the services of various Service Providers in order to process your data more effectively.

### Data Subject

Data Subject is any living individual who is the subject of Personal Data.

### User

The User is the individual using our Service. The User corresponds to the Data Subject, who is the subject of Personal Data.

## Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

### Types of Data collected

#### Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable

information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal Code, City
- Cookies und Usage Data

The purpose of the data collection will be given at each instance where such data is collected. You may opt out of receiving any, or all, communications from us by following the unsubscribe link or instructions provided in any email we send or by contacting us.

### **Usage Data**

We may also collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

### **Tracking Cookies Data**

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

## **Use of Data**

We use the collected data for various purposes:

- To provide and maintain our service
- To notify you about changes to our service
- To provide customer support
- To gather analysis or valuable information so that we can improve our service
- To monitor the usage of our service
- To detect, prevent and address technical issues

## **Contacting us**

If you contact us through the website or via the email addresses listed on the website, the information you provided will be stored for the purpose of answering your request. For follow-up questions your data will be retained for 12 months.

In case of a request for contact and your agreement to the terms and conditions of the Privacy

Policy, your provided data will be forwarded exclusively to Dynoteq Ltd and the distribution partners of Dynoteq Ltd for contact and marketing purposes.

## **Donit material finder**

On our website you have the possibility to access our partners tool Donit Material finder. The information you provided will be stored for the purpose of answering your download request. For follow-up questions your data will be retained for 12 months.

## **Newsletter**

On our website you can sign up for your newsletter, for which we need your email address and confirmation for the processing of this data. You can cancel your newsletter subscription anytime by using the unsubscribe link or instructions provided in the emails.

## **Retention of Data**

We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

## **Service Providers**

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## **Analytics**

We may use third-party Service Providers to monitor and analyse the use of our Service.

### **Google Analytics**

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google Services.

For more information on the privacy practices of Google, please visit the [Google Privacy Terms web page](#).

Google also recommends installing the [Google Analytics Opt-out Browser Add-on](#) for your

web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics.

## **Behavioral Remarketing**

We use remarketing services to advertise on third party websites to you after you visited our Service. We and our third-party vendors use cookies to inform, optimize and serve ads based on your past visits to our Service.

### **Google AdWords**

Google AdWords remarketing service is provided by Google Inc.

You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the [Google Ads settings page](#).

For more information on the privacy practices of Google, please visit the [Google Privacy Terms web page](#).

## **Social Media Share Buttons**

We use links on our websites to several social media sites. The social media share buttons are links to the respective social media site. If you access web pages of our website, which have such a link, this will not create a connection to the respective social media site.

Only when clicking on those links, data will be sent to the social media sites. If you are logged in on the social media site at the same time, the social media site will associate this information to your personal user account. Please note that we have no knowledge of the exact content of the personal data transferred to the social media site, or how this data is used. You can only prevent this by logging out before using the link.

You will find more detailed information on the collection, the usage of data and on your rights to protect your privacy in this regard, in the data protection policy of the concerning social media site.

## **YouTube**

We use plug-ins from YouTube to incorporate videos on our site.

YouTube is a product of YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA, which is represented by Google Inc. based at 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

When you open a page of our website which contains a YouTube plug-in, your browser establishes a direct connection with YouTube's servers. The content of the plug-in is directly transmitted to your browser by YouTube and integrated in the page. Through this integration, YouTube is informed that your browser has visited the corresponding page of our website. This information (including your IP address) is transmitted from your browser directly to a YouTube server in the USA and stored there. For further information to YouTube, please see [the Youtube Privacy Terms](#).

If you are logged in as a registered user of YouTube, YouTube will add this information to your personal user account. If you use the plug-in (e.g. by clicking the start button for a video), this information is also added to your user account. You can prevent this information from being added to your user account by logging out of YouTube and other products operated by YouTube LLC and Google Inc. and deleting the cookies for these companies from your browser before visiting our websites.

Further information on data processing by YouTube (Google) can be found at <https://policies.google.com/privacy?hl=en>

## **Your Rights**

We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

Whenever made possible, you can update your Personal Data directly within your account settings section. If you are unable to change your Personal Data, please contact us to make the required changes.

Complaints about violations of your rights related to data privacy can be addressed to the data protection authority. For Austria this is the Austrian Data Protection Authority.

## **Changes to this Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **Contact us**

If you have any questions about this Privacy Policy, please contact us:  
by email: [info@dynoteq.com](mailto:info@dynoteq.com)